Questions and Responses

Regarding
Request for Qualifications and Price Proposal
Information Technology Consulting Services
at
Central Florida Regional Planning Council

Question 1: Is there a requirement that respondents provide Cyber Security Insurance as part of the package?

Response 1: Yes. A requirement has been added to the insurance section in the Request for Qualifications and Price Proposal.

Question 2:   Are you wanting management of your current Firewall appliance/subscription, or would you be open to a replacement?

Response 2: We would like management of our current Firewall appliance/subscription.

Question 3:   What Operating System and version do your server, laptops, and desktops run on? Windows 10, Mac, Linux, etc?

Response 3: Windows 10

Question 4:   Do you have a separate company that manages your printers? If not, please let me know how many you have so we can take that into account.

Response 4: We have a separate company that manages our printers and copiers.

Question 5:   Does your office have any Wireless Access points that will also need management?

Response 5: Yes.

Question 6:   Do you need the work history to be provided in a certain format?

Response 6: No.

Question 7:   I would like to know if I could come by and run our network assessment tool, this tool allows us to get a good look at your infrastructure, which results in us being able to give you the most accurate quote.

Response 7: No. Our office is being remodeled at this time. The remodeling will not be complete until early December 2021.

Question 8: **Clarification of #1 "offsite replication" and #4 "backup and recovery services". Is CFRPC looking for "real time replication" of data offsite for the purpose of disaster recovery and an associated recovery time objective or only for offsite copies of backup data?**

Response 8: Please provide a proposal for both "real time replication" and also for off-site copies of backup.

Question 9: **Do you think it's best if we provide detailed service descriptions of each service requested – Managed IT Services and Backups – or only provide those at a later date, if requested?**

Response 9: Please provide detailed service descriptions.